

CANCELLATION & AMENDMENT POLICY 取消与更改须知

CANCELLATION CHARGES 取消费用 (Cruises 4 Nights or Less 介于四夜或以下的航程)

Cancellation Notice	取消通知	Cancellation Charges	取消费
14 days or more	介于十四天或以上	25% of Cruise Full Fare	船费之二十五巴仙
13 – 08 days before departure	介于八至十三天	50 % of Cruise Full Fare	船费之五十巴仙
07 days or less	七天或以内	100% of Cruise Full Fare	船费之一百巴仙
No Show / No Written Notice	无报道或无书面通知	100% of Cruise Full Fare	船费之一百巴仙

CANCELLATION CHARGES 取消费用 (Cruises 5 Nights or more 介于五夜或以上的航程)

Cancellation Notice	取消通知	Cancellation Charges	取消费
30 days or more	介于三十天或以上	25% of Cruise Full Fare	船费之二十五巴仙
29 - 15 days before departure	介于二十九至十五天	50% of Cruise Full Fare	船费之五十巴仙
14 – 08 days before departure	介于八至十四天	75 % of Cruise Full Fare	船费之七十五巴仙
07 days or less	七天或以内	100% of Cruise Full Fare	船费之一百巴仙
No Show / No Written Notice	无报道或无书面通知	100% of Cruise Full Fare	船费之一百巴仙

AMENDMENT CHARGES 更改费用 (PER AMENDMENT / PER PERSON 以每项更改 / 每人)

> Change of Passenger Name	更换乘客姓名	RM50 (Subject to similar fare code)
> Change of Cruise Departure Dates	更换船期	RM50 (Subject to similar fare code)
> Downgrading of cabins	降低客房等级	RM50 (Subject to similar fare code)
> Change of Vessel or Shorten cruise length	更换船号或缩短航程	RM50 (Subject to similar fare code)
> Change of Cruise Date within 7 days	更换船期(七天之内通知)	100% Of Cruise Fare 船费之一百巴仙

- All cancellation fee imposed will be based on cabin fare and holiday surcharge (if applicable).
- 取消费用将依据船舱费及假期附加费而征收。
- Cancellation fees applicable for low and mid season only. For peak season, 100% cancellation fees apply.
- 以上取消费只适用于淡季及次旺季航期。旺季及超级旺季任何更改将征收100%取消费。
- Total Change of Passenger Name in a cabin and change of cruise dates, Prevailing Rates will be charged.
若更换客房所有乘客之姓名及更改航期,将根据更改当日日期之价格而征收有关之费用。
- Cabin Split - the additional cabin will be charged at Prevailing Rates.
船舱由一间分拆成两间客房 - 增加之客房将根据更改当日日期之价格而征收有关之费用。
- All the above will be subjected to change without prior notice. 丽星邮轮保留更改以上条例之权利。

VISA REQUIREMENT & PASSAGE RESTRICTION 签证要求及乘客限制

1. All traveling document must have at least 6 months validity from date of sailing
所有旅游证件必须持有距离出发日期至少六个月有效期。
2. Its passenger's responsibility to ensure that all travel documents and visa are in order prior to departure.
乘客有责任确保所有旅游证件与签证已经安排妥当。
3. Passage of pregnant women will only permitted before her 24th week pregnancy at the time of sailing and must accompanied with doctor's certificate stating that she is fit to travel at sea.
只允许怀孕不超过24个星期(出发当日计算)的孕妇登船且需持有医生之健康证明书。
4. Star Cruises reserves the right to refuse embarkation to any passenger whose medical condition is not made known prior to sailing and shall not be required to REFUND cruise fare paid.

丽星邮轮保留绝对的权利拒绝任何无预先呈报健康状况的乘客登船且不得要求退款。

5. NO REFUND will be made to passengers denied embarkation for non-compliance of immigration requirements.

任何不服从移民厅要求而招拒绝登船的乘客将不得要求退款

7. A maximum of 3 adults or 2 adults + 2 children will be allowed in an Balcony Stateroom & Junior Suites.

露台豪华客房只允许3个成人或2个成人加2个小孩于每间客房内。

Terms and conditions **条例须知**

讲解于 Read and explained by :(Name:)

接收于 Acknowledge by :(Name:)